

# STATE OF UTAH

## LEGAL COMPLIANCE AUDIT GUIDE

**Reference:** APP C-6  
**Page:** Page 1 of 15  
**Subject:** Adult Education Agreed-Upon Procedures Engagement and Adult Education Summary  
SOE, Division of Agency Services, School Finance & Statistics Section

**Source of Regulations:** Utah State Board of Education Rule R277-733, *Adult Education and Policies and Procedures Guide for the Adult Education Program*

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**Effective Date:** 1 July 2008 (measuring the 2007-2008 program outcomes)

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### 1. BACKGROUND

1.1 Minimum School Program funds are allocated to school districts by the School Finance and Statistics Section of the Utah State Office of Education (SOE). Compliance requirements related to the Minimum School Program funds allocated to school districts are addressed in section SOE-1 of this *Compliance Audit Guide*. The Minimum School Program allocations are based on formulas provided by the Minimum School Program Finance Act and State Board of Education Rule.

1.2 Adult education funds are distributed to school districts according to the following funding categories:

- Base amount - 7 percent of appropriation distributed equally to each district with USOE-approved plan.
- Enrollees as defined by in R277-733-1L - 25 percent of appropriation.
- Supplemental support, to be distributed to school districts for special program needs or professional development as determined by written request and USOE evaluation of need and approval - 2 percent or balance of appropriation whichever is smaller.
- Student participation, total number of contact hours (including instructional and non-instructional as documented) - 16 percent of appropriation.
- Measurable outcomes, as defined in R277-733-9. Funds shall be distributed from the remaining 50 percent of the allocation among measurable outcomes as follows:
  - (a) number of high school diplomas awarded - 30 percent of the total funds available;
  - (b) number of General Education Development (GED) certificates awarded - 25 percent of the total funds available;
  - (c) number of level gains: English for Speakers of Other Languages (ESOL) levels 1-6

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and Adult Basic Education (ABE) competency levels 1-4, and Adult High School Completion (AHSC) levels 1-2 - 30 percent of the total funds available;  
(d) number of high school credits by students - 15 percent of the total funds available.

1.3 Federal Adult Education Family Literacy Act (AEFLA) funds are awarded to districts and non-profit community-based organizations as result of a state competition. Disbursements of funds are reimbursed to the program upon receipt of a reimbursement request matching approved grant budget amounts.

1.4 To ensure accuracy in the data supplied by the districts and community-based organizations, the USOE requires all districts/community-based organizations to contract with an independent accountant to perform certain agreed-upon procedures. The procedures to be performed, as determined by the USOE, are described in this section of the *Compliance Audit Guide*. The contract between the district/community-based organizations and the independent accountant should clearly identify the agreed-upon procedures to be performed and those procedures should be consistent with the guidance in this section of the *Compliance Audit Guide*.

1.5 The procedures performed and reports issued by the independent accountant should also meet the attestation engagements established by the Comptroller General of the United States in *Government Auditing Standards, as revised*, at <http://www.gao.gov/index.html>. Section 2.08 should be especially noted: "Attestation engagements are performed under the AICPA's attestation standards, as well as the related AICPA Statements on Standards for Attestation Engagements (SSAE). GAGAS [generally accepted government auditing standards] prescribe general standards and additional field work and reporting standards beyond those provided by the AICPA for attestation engagements."

1.6 Note: access to the program's adult education database (UTopia – Utah Online Performance Information for Adult education) will require the adult education program director and the UTopia Administrator to be present during the program audit, as the system is password protected.

## 2. OBJECTIVES

2.1 To ensure that information found in the student files maintained by the adult education program agrees/supports student data maintained in UTopia (*finalized by the districts/community-based organizations by July 15*).

2.2 To ensure that the district/community-based organization's records for Adult Education meet the requirements of Rule R277-733, *Adult Education Program* and the *Policies and*

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*Procedures Guide for the Adult Education Program.*

### **3. AGREED-UPON PROCEDURES TO BE PERFORMED BY THE INDEPENDENT ACCOUNTANT**

3.1 Agreed-upon procedures should be performed after the close of the school year. The independent accountant's agreed-upon procedures report and the related Adult Education Summary are due to the USOE – Adult Education Services no later than September 15 for the school year ended June 30. These reports will be used in the determination of funding for the second following fiscal year. (For example, the audit of FY 07-08 data will determine FY 09-10 funding.)

3.2 Select students (enrollees and participants) in the UTopia database:

- Student (instructional and non-instructional) contact hours,
- diplomas (including a UTopia transcript validating the total units of credit required by the diploma granting district),
- GEDs,
- level gains (validated by assessment data entries), and
- credits earned (validated as entered on UTopia "Credit By Student" screen and subsequent UTopia generated transcript).

(Definitions can be found at the end of this Appendix, Rule R277-733, and the guide.) The samples selected should be representative of the student population in the district's/community-based organization's Adult Education program during the year.

3.3 Each sample should be at least 5% (but need not exceed 20 students) of the program's total enrollment population reflective of students from all of the program's sites. One sample may be used for multiple categories if they are included in the same population. For example, the same sample selected for student information might be used in performing procedures related to contact hours or credits earned.

3.4 The Adult Education Summary (sample attached) submitted with the agreed-upon procedures report should agree to the totals entered into UTopia by the district/community-based organization.

For each student selected, verify through a review of student files that the following student information entered into UTopia is valid and complete.

(a) Contact hours:

Match the total instructional and non-instructional contact hours entered into UTopia for

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1) participants and 2) for enrollees.

- For each student selected, obtain the student's attendance record (instructional and non-instructional contact hours maintained by teachers, counselors, registrars, etc.), recalculate the number of instructional and non-instructional contact hours for the student, and verify that the contact hours agree with the hours as reported in UTopia.
- Validate for each student selected that the record of non-instructional attendance is maintained on a written log for: assessment, Student Occupation and Education Plan (SEOP) development, and counseling activities reflecting the date that the contact was made, the type of activity, the amount of time spent and by whom the contact was made.
- Validate for each student selected that a copy of the assessment protocol "face sheet" (that includes the name of the student, their birthday, date of the test, name of examiner and the student's scores) is maintained in the student's file.

(b) Diplomas:

For each student selected, verify that the diploma issued properly reflects the district's required number of units of credit for graduation.

Match the number of diplomas reported in UTopia using the following criteria

- The record of course credit (as reviewed in the student file) earned while enrolled in the program match the credit entered into UTopia.
- Copies of other agency (school districts, Official GED Score Report, employer verification, military, etc.) documentation used by the program awarding credit from outside entities is entered in UTopia validating credits issued by the program towards diploma count outcomes.
- Match using the above stated credit information to validate the awarding of an adult education secondary diploma. Note: all credit (both earned from within the program and awarded from other sources) must be entered into UTopia. The total number of units of credit on the Student Credit Screen and the subsequent Official UTopia Transcript viewed in UTopia must match the number of credits required for graduation from a particular district, and the documentation of the credits must be maintained in the student's file.

(c) General Education Development (GED) certificates:

For each student selected, verify that the GED was cited on the Student's "SEOP Student Goals and Statuses" Screen reflecting GED attainment.

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- For each student selected, verify that a copy of the student's Official GED Report is found in the student's file.

(d) Level gains:

- For each enrollee file selected, (1) verify that the enrollee has a pre- and post-test, as noted in UTopia. Each test protocol must include the student's name, date of birth, date of test, name of assessor, and the scores obtained.

(e) Credits earned:

For each student selected, verify that the total number of credits earned in the Adult Education program was properly recorded in UTopia on the Student's Credit Screen.

- In review of each selected student file, note that the record of course credit earned while enrolled in the program matches the credit entered into UTopia.

### 4. REPORTING EXCEPTIONS, ERRORS, OR DISCREPANCIES

4.1 The independent accountant should work with the Adult Education program director to ensure that errors noted during the procedures are corrected in the final reports submitted to the USOE. All errors or differences should be addressed in the written findings.

4.2 The findings should be reported in the body of the agreed-upon procedures engagement report and on the Adult Education Summary as well as include other findings and recommendations related to improving weaknesses in a district's/community-based organization's reporting and accounting of Adult Education information as may be noted while performing the agreed-upon procedures.

### 5. INDEPENDENT ACCOUNTANT'S AGREED-UPON PROCEDURES ENGAGEMENT REPORT AND ADULT EDUCATION SUMMARY

5.1 A copy of the agreed-upon procedures report and the written findings describing exceptions, errors, or discrepancies, if any, and the Adult Education Summary shall be filed with the district/community-based organization and the USOE adult education coordinator no later than *September 15* of each year. These reports shall become part of the permanent records of the district/community-based organization and the USOE. A sample agreed-upon procedures report and Adult Education Summary has been included with this Appendix.

**Independent Accountant's Report on  
Applying Agreed-upon Procedures for the  
Utah Report of Adult Education Data**

Board of Education/Board of Directors  
Sample School District (District)/Sample Community-Based Organization

We have performed the procedures established by the Utah State Office of Education, as documented in the State of Utah Legal Compliance Audit Guide, Appendix C-6, and enumerated below, which were agreed to by you, solely to assist you in evaluating Sample School District's (District)/Sample Community-Based Organization's compliance with the Utah State Board of Education's Rule R277-733, *Adult Education Programs* and the *Policies and Procedures Guide for the Adult Education Program* for the school year ended June 30, 20XX. Management is responsible for compliance with those requirements and the information reported in the attached Adult Education Summary. This agreed-upon procedures engagement was performed in accordance with attestation standards established by the American Institute of Certified Public Accountants and the standards applicable to attestation engagements contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. The sufficiency of these procedures is solely the responsibility of those parties specified in this report. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose. The procedures that we performed and our findings are summarized as follows:

**1. Contact hours:**

**Sample size:** \_\_\_\_\_

For each student (participant or enrollee) file selected, we obtained the student's attendance record, recalculated the number of instructional and non-instructional contact hours for the student, and verified that the instructional and non-instructional contact hours agree with the hours reported in the UTopia match..

We matched the total instructional and non-instructional contact hours reported in UTopia for 1) participants and 2) for enrollees.

No exceptions were found as a result of applying these procedures. <sup>2</sup>

**2. Diplomas:**

**Sample size:** \_\_\_\_\_

For each student (enrollee) file selected, we verified that diploma outcomes were properly reported by the number of credits, as required by the diploma issuing program, and that earned and awarded (from sources outside of the adult education program) credits were entered into UTopia.

We matched the total number of diplomas reported in UTopia.

No exceptions were found as a result of applying these procedures. <sup>2</sup>

**3. General Education Development (GED):**

**Sample size:** \_\_\_\_\_

For each student (enrollee) file selected, we verified that the GED was properly cited on the student's UTopia "Credit By Student" screen using the most recent "test date" as the passing date found on the "Official GED Report." This passing date can only be found on the "Official GED Report" and not a copy of the GED certificate. NOTE: when reviewing the UTopia credit workup report for the

selected student, the successful passing of the GED may be used as a replacement for credit up to 5.0 units. Distribution of credit may only be used as follows: Language Arts = 1.0 if test was taken in English, (if taken in Spanish no credit may be awarded; if the test was taken in English and Spanish then .50 credit may be awarded); Math = 1.0; Science = 1.0; Social Studies = 1.0 (geography and world civilization instructional areas only); and elective 1.0 to 5.0 units of credit depending on whether or not the previously mentioned subject areas were already filled by other credit entries. NOTE: if the test was taken in Spanish, the maximum amount of credit that may be awarded is 4.0. If the test was taken in both English and Spanish, then the maximum amount of credit that can be awarded is 4.50.

We matched the total number of GEDs reported in UTopia.

No exceptions were found as a result of applying these procedures.<sup>2</sup>

**4. Level gains:**

**Sample size:** \_\_\_\_\_

For each enrollee file selected, we (a) verified that the enrollee has a pre- and post-test, as noted in UTopia.

No exceptions were found as a result of applying these procedures.<sup>2</sup>

**5. Credits earned:**

**Sample size:** \_\_\_\_\_

For each student (participant or enrollee) selected, we verified that the total number of credits earned in the Adult Education program was properly noted in the student's file and awarded/reported on the student's UTopia "Credit By Student" screen transcript report.

We matched the number of earned credits reported in UTopia.

No exceptions were found as a result of applying these procedures.<sup>2</sup>

We were not engaged to, and did not, conduct an examination, the objective of which would be the expression of an opinion on compliance and on the Utah Report of Adult Education Data of Sample School District/Community-based Organization for the year ended June 30, 20XX. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

[When any of the matters set forth in Paragraph 6.28 of the Yellow Book have been identified in conjunction with this agreed-upon procedures engagement, the following paragraph would be added.]<sup>3</sup>

In accordance with *Government Auditing Standards*, we are required to report findings of deficiencies in internal control, violations of compliance requirements, and abuse that are material to the District's adult education data reported to the USOE, and any fraud and illegal acts that are more than inconsequential that come to our attention during the performance of our agreed-upon procedures. We are also required to obtain the views of management on those matters. Our agreed-upon procedures disclosed certain findings that are required to be reported under *Government Auditing Standards* and those findings, along with the views of management, are described [as follows: *or in the attached Schedule of Findings.*] [List the criteria, condition, cause, effect, and views of management for each finding here or in an attached Schedule of Findings.]<sup>4</sup>

[If a management letter has been issued in conjunction with this agreed-upon procedures engagement, the following paragraph should be included.]<sup>5</sup>

In accordance with *Government Auditing Standards*, we also noted other matters which we have reported to management of the District in a separate letter dated [\[Date of Letter\]](#).

This report is intended solely for the information and use of the Board of Education, management of the District/Community-based Organization, and those specifically required by the filing and distribution requirements of the Utah State Office of Education and is not intended to be and should not be used by anyone other than these specified parties. However, this report is a matter of public record and its distribution is not limited.

[\[Firm's Signature\]](#)

[\[Report Date\]](#)

<sup>1</sup> For a Community-Based Organization, revise references to School District and Board of Education, as appropriate.

<sup>2</sup> If exceptions are noted, replace this sentence and describe the findings here or refer to where the findings are reported. The District's/Community-Based Organization's response can be included here or refer to where the response is reported. See Section 4 of this Appendix for further guidance on reporting exceptions, errors, or discrepancies.

<sup>3</sup> Paragraph 6.28 of *Government Auditing Standards* covers additional reporting requirements such as (a) reporting practitioner's compliance with generally accepted governmental auditing standards; (b) reporting deficiencies in internal control, fraud, illegal acts, violations of provisions of contracts or grant agreements, and abuse; (c) reporting views of responsible officials; (d) reporting privileged and confidential information; and (e) report issuance and distribution.

<sup>4</sup> Refer to paragraphs 6.33-.34 of *Government Auditing Standards* regarding the content of the schedule of findings.

<sup>5</sup> Paragraph 6.35 of *Government Auditing Standards* states, "The auditor should refer to the management letter in the report on the attestation engagement."



## Validating Utah Adult Education Outcomes

The following is provided as a guide to assist in the auditing of items to ascertain program outcomes.

### Items to Compare

	<b>UTopia</b>	<b>Paper Trail</b>
<b>Enrollees</b>	Utopia verifies	No verification required
<b>Contact Hours</b>	“Student Total Contact Hours report”	<ol style="list-style-type: none"> <li>1. Verify that classroom “roll books”/teacher maintained attendance sheets = instructional hours.</li> <li>2. Verify that documentation (student log) content/purpose of non-instructional hours.</li> </ol>
<b>Diploma</b>	“Student Transcript Workup” report “Student Official Transcript” report Review of “Student Credits Screen” – noting the number of credits required for a diploma to be awarded by the specific program	<ol style="list-style-type: none"> <li>1. Verify that all credits earned or awarded in the student’s file are on the report(s).</li> <li>2. Verify that the program graduation requirements are met.</li> <li>3. Verify that awarded credit has the required documentation (including Official GED Report if the GED was used for credit) in the student’s file.</li> </ol>
<b>Level Gains</b>	Student “SEOP Pre-filled” report – test history section	Verify that assessment protocols’ face sheets (must include student’s name, date of birth, date of test, test administrator’s name, and raw scores maintained in the student’s file matches what was entered into UTopia.
<b>GED</b>	Student’s “SEOP pre-filled” report	<ol style="list-style-type: none"> <li>1. Verify that a copy of the student’s Official GED Report is in the student’s file.</li> <li>2. Verify that the GED dates on the official report and the “SEOP Pre-filled” report match.</li> </ol>
<b>Credits</b>	“Student Transcript Workup” report “Student Official Transcript” report	Verify that student’s file contains transcripts from other institutions, GED and other sources of credit records validating the awarded credits.

Sample School District/Community-Based Organization  
Adult Education Summary  
Year Ended June 30, 20XX

	<u><b>Enrollees</b></u>	<u><b>Participants</b></u>
1. Contact Hours (includes instructional as well as non-instructional hours)	_____	_____
2. Total Number of Diplomas	_____	XXXXXXXX
3. Total Number of GEDs	_____	XXXXXXXX
4. Total Number of Level Gains	_____	XXXXXXXX
5. Total Credits Earned (Note: earned credits are credits achieved in the adult education program being audited. Awarded credits from other entities including successful completion of the GED, are not included in this count.)	_____	_____

## DEFINITIONS FOR ADULT EDUCATION PROGRAM

**Adult Basic Education (ABE):** instruction designed specifically for an native English speaking adult who 1) has minimal competence and basic skills in reading, writing, speaking, problem solving, or computation 2) is not sufficiently competent to meet the educational requirements of adult life in the United States; or 3) is not sufficiently competent to speak, read or write the English language to allow employment commensurate with the adult's real ability. Includes grade levels 0 – 8.9.

*ABE includes the following:*

**ABE 1 (Beginning ABE Literacy):** Grade level 0-1.9. Student has no or minimal reading and writing skills, may have little or no comprehension or how print corresponds to spoken language and may have difficulty using a writing instrument, may have little or no recognition of numbers or simple counting skills, may have little or no ability to read basic signs or maps and can provide limited personal information on simple forms, can write a limited number of basic sight words and familiar words and phrases. Student can handle simple routine entry level jobs that require little or no basic written communication or computational skills. No knowledge of computers or technology.

**ABE 2 (Beginning Basic Education):** Grade level 2.0-3.9. Student can read simple material on familiar subjects; can write simple notes and messages on familiar situations. Student can count, add and subtract three digit numbers, can perform multiplication through 12, can identify simple fractions, and perform other simple mathematical operations; is able to read simple directions, signs and maps, fill out simple forms requiring basic personal information , write phone messages and make simple changes. The student can handle basic entry level jobs that require minimal literacy skills, can read want ads and complete simple job applications.

**ABE 3 (Low Intermediate Basic Education):** Grade level 4.0-5.9. Student can read text on familiar subjects that have a simple and clear underlying structure, can use context to determine meaning; can write simple paragraphs with a main idea and supporting details on familiar topics. Student can perform with high accuracy all four basic math operations using whole numbers up to three digits and can identify and use all basic mathematical symbols. Student is able to handle basic reading, writing and computational tasks related to life roles such as completing medical forms, order forms, employment applications. Student can qualify for entry level jobs that require following basic written instructions and diagrams with assistance. Can use simple computer programs and perform a sequence of routine tasks given directions in using technology.

**ABE 4 (High Intermediate Basic Education):** Grade level 6.0-8.9. Student is able to read simple descriptions and narratives on familiar subjects or from which new vocabulary can be determined by context and can make minimal inferences. The student is able to write simple narrative descriptions and short essays on familiar topics and can use punctuation consistently. The student can perform all four basic math operations with whole numbers and fractions; can determine correct math operations for solving story problems. Student is able to handle basic life skills tasks such as graphs and charts. The student can read materials on familiar topics such as simple employee handbooks and payroll stubs, can complete simple forms and reconcile a bank statement. Can learn and

work with most basic computer software such as using a word processor and can follow simple instructions for using technology.

**Adult Secondary Education (ASE or AHSC or HSC):** instruction designed for the adult who 1) has basic skills and competence levels in reading, writing, speaking, problem solving and computation; 2) may or may not have a certificate of graduation (or its equivalent) from a school providing secondary education. Includes grades 9.0 through 12.9.

*High School completion includes the following:*

**AHSC 1 (Low Adult Secondary Education):** Grade level 9.0-10.9. This student can be considered as a “high school diploma seeking student”. The student can comprehend expository writing and identify spelling, punctuation and grammatical errors. Writing is organized and cohesive, can write and reflect thoughts. The student can perform all four basic math functions with whole numbers, decimals and fractions; can interpret and solve simple algebraic equations, tables, graphs; can use math in business transactions. The student is able or can learn to follow simple multi-step directions and read common legal forms and manuals. Student is proficient in using computers and can use most common computer applications.

**AHSC 2 (High Adult Secondary Education):** Grade level 11.0-12.0. Student can comprehend, explain and analyze information from a variety of literacy works, can use higher order processes to interpret meaning of written material. Writing is cohesive and clearly expressed. Student can make mathematical estimates of time and space and can apply principles of geometry to measure angles, lines and surfaces. Student is able to read technical information and complex manuals, can comprehend some college level books and apprenticeship manuals; can function in most job situations involving higher order thinking. Student can work productively in groups. Can use and adapt common software and select appropriate technology to new situations.

**Completing a Level.** Progressing from one educational functioning level to the next higher educational functioning level. Evidence of completing a level is determined as student’s post-test score exceeds their Entering Functioning Level (EFL). The National Reporting System (NRS) Functioning Level descriptors are used to determine a student’s Functioning Level. If a student’s post-test score exceeds the NRS descriptors range of scores for his/her EFL the student may have met their goal. The student may exit the program or they may remain enrolled and move towards advancing additional levels as their future assessments indicate. Advancement or completing a level can only be determined by the student’s post-test scores.

**Completing a Level and Advancing One or More Levels.** Includes completing a level (see Entering Functioning Level for the baseline to gauge advancement). After a level is completed, a continuing student may advance multiple levels. It is necessary to remember that Completing a Level is based on the student’s lowest level for reporting purposes. If a student’s post-test score (using a different form of the same standardized test used for the pre-test to establish the EFL and after an additional 60 - 100 hours of instruction) exceed the NRS descriptors range of scores the student has then completed another level.

**Concurrent Program:** this occurs when a student is enrolled in more than one program at any point in time. The concurrent program can only manage credits contact hours earned in that program.

**Contact Hour.** Hours of non-instruction include: counseling SEOP development hours, assessment time. Instructional contact hours include: tutoring/teaching under the supervision of a school district employee or community-based organization employee designed to promote student learning in the program curriculum. Contact hours are reported in the learners entering functioning level regardless of area of instruction.

**Hours that CAN be counted:**

- \* Instructional hours in all ABE.
- \* AHSC and ESOL classes designed to advance a student's functioning level.
- \* Program-sponsored tutoring or participation in a learning lab.

**Hours that CANNOT be counted:**

- \* Homework completed outside of class.
- \* Community education classes such as parenting and computer literacy.
- \* Time spent in GED examinations.
- \* Distance learning including: electronic high school courses or other courses not taken under the direct supervision of an adult education instructor.

**English for Speakers of Other Languages (ESOL):** non-English speakers who lack competence and language acquisition in any or one of the following: reading, writing, speaking, problem solving or listening.

*ESOL includes the following:*

**ESOL 1 (Beginning ESOL Literacy):** student who cannot speak or understand English, has no or minimal reading or writing skills in any language. Student functions minimally or not at all in English and communicates only through gestures or a few isolated words. Student may have no knowledge or use of computers.

**ESOL 2 (Low Beginning ESOL):** student can understand basic greetings, simple phrases and commands. Student can understand simple questions related to personal information, read numbers, letters and some common sight words, can read and write some familiar words and phrases, can write basic personal information. Student can function with difficulty in social situations and situations related to immediate needs. Student may have limited knowledge and experience with computers.

**ESOL 3 ( High Beginning ESOL):** student can understand common words, simple phrases and sentences containing familiar vocabulary, can read most sight words and many other common words, can read familiar phrases and simple sentences. Student can function in some situations related to immediate needs and in familiar social situations. Student may have limited knowledge and experience with computers.

**ESOL 4 (Low Intermediate ESOL):** student expresses basic survival needs and with some difficulty participates in some routine social conversations, reads simple material on familiar subjects, can write simple notes and messages on familiar situations, can interpret simple directions, schedules, signs, maps etc, and can complete simple forms. Student may be able to use computer programs and can perform a sequence of routine tasks given directions.

**ESOL 5 (High Intermediate ESOL):** student can participate in conversations in familiar social situations but may need some assistance in clarifying, can read text on familiar subjects that have a simple and clear underlying structure, can write simple paragraphs, can meet basic survival and social demands and can follow simple oral and written instructions, has some ability to communicate on the telephone on familiar subjects. Student can work with or learn basic computer software.

**ESOL 6 (Advanced ESOL):** student can understand and communicate in a variety of contexts related to daily life and work, can understand and participate in conversations on a variety of everyday subjects including some unfamiliar vocabulary, can read moderately complex text related to life roles and descriptions and narratives from authentic materials on familiar subjects, can function independently to meet most survival needs and to use English in routine social and work situations. Student can use common software, learn new basic applications and select correct basic technology in familiar situations.

**Enrollee:** an adult education student who completes twelve or more contact hours (inclusive of instructional and non-instructional), has a pre-test that establishes an Entering Functioning Level and a Student Education Occupation Plan (SEOP) that includes a defined short and/or long term core goal during a fiscal year.

**Entering Functioning Levels (or Functioning Level) – per NRS guidelines (EFL).** Student is assigned an EFL for reporting purposes during a fiscal year. An EFL is determined by scale scores obtained from a standardized test. A student's scale score in their lowest area of instruction i.e. math, writing, reading determines a student's EFL for Utah reporting purposes and is the baseline upon which advancement to higher NRS levels is used. (See NRS functioning levels for ESOL, ABE, and AHSC).

**Exiting the Program/Exit Date/Separation Date.** Date when the student last attends a program through 'drop out' and/or completion of goal(s) and has not received instruction for 90 days.

**Level Gain.** When a student enters the program for the first time in a fiscal year he is assessed and receives a pre-test score. The student's lowest "academic" level is his entering functioning level for the fiscal year. The student must be post-tested to determine a level gain. Post-testing may occur after 60 hours of instructional contact hours or after a minimum of 40 instructional contact hours if the student is known to be exiting the program.

**Managing Program:** Program in control of all of the student's data and outcomes associated with the student.

**Participant.** A student who has less than twelve total contact hours in a fiscal/program year, does not have a pre-test, or does not have a completed SEOP that includes the establishment of at least one core goal in the managing program.

**SEOP.** Student Education Occupation Plan. A student focused personal plan generated by programs for each student inclusive of student demographics and the establishment of at least one core goal, objective(s), records of prior educational achievements, in addition to other statuses and a signed waiver release.

**Transfer Student:** Student who has exited one program and is now enrolled in another program.

**UTopia:** Utah Online Performance Information for Adult Education. A database containing all students' demographic, SEOP, assessment and outcome information is stored statewide ensuring accurate student information sharing and reporting between programs, the state and/or the federal government.